The Future of Work A technological viewpoint



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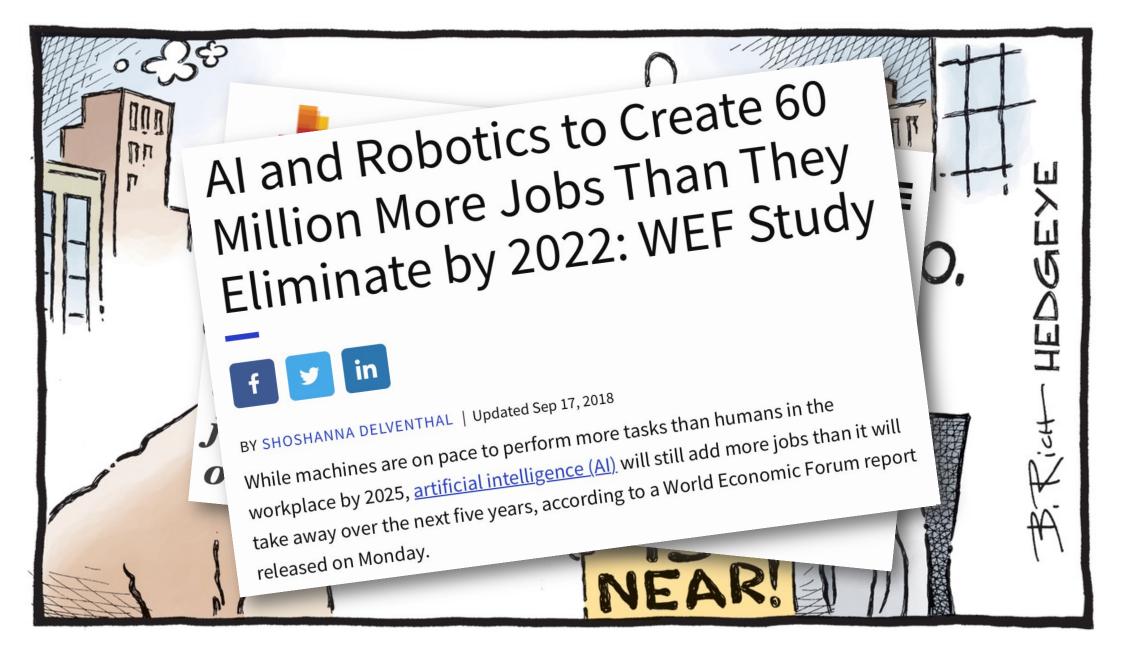
Opinion Ten million British jobs could be gone in 15 years. No one knows what happens next John Harris





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We must make this Europe's Digital Decade.

There are three areas we need to focus; first data, second technology in particular AI, and third infrastructure.

State of the Union, 2020

Impact on Jobs?





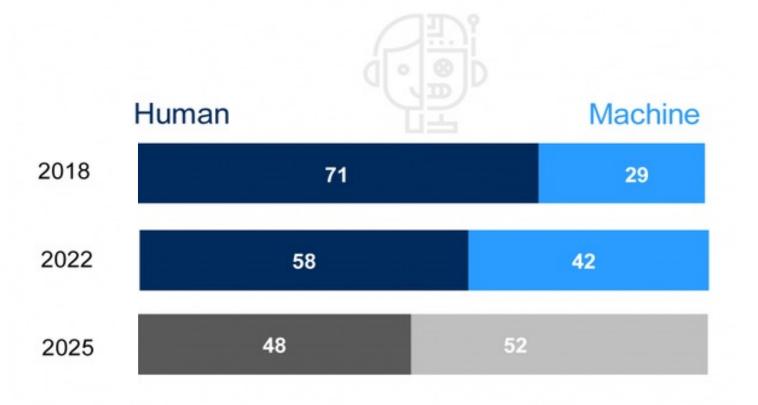
Jobs displaced by machines

New roles which will emerge thanks to machines

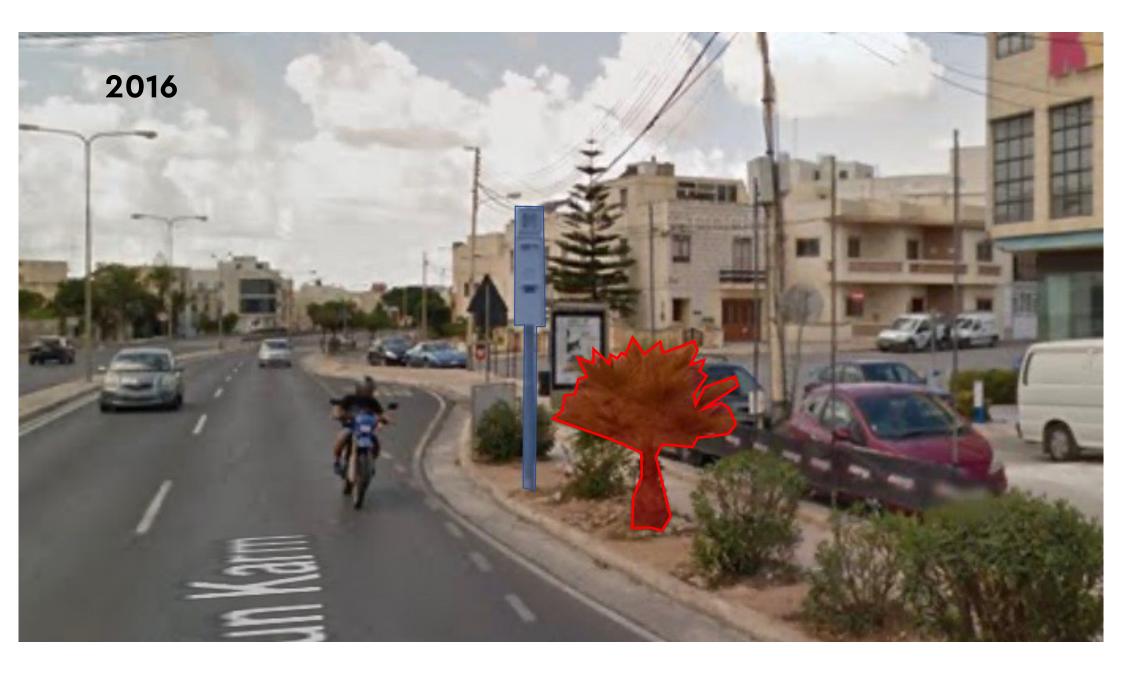
* Source - World Economic Forum, The Future of Jobs Report 2020

Rate of automation

Division of labour as share of hours spent (%)









Artificial Intelligence

Extremely fast

Handles huge amounts of data

Much more accurate

Ideal for repetitive tasks

Reduces human errors

Initial capital investment

Might displace jobs

Al expertise is rare

Some applications better done by humans

Applications of Al

Email Spam Filter

Mobilephone assistant

Map Navigation

Document Correction

Automation (Robotic cleaners, Autopilot, etc.)



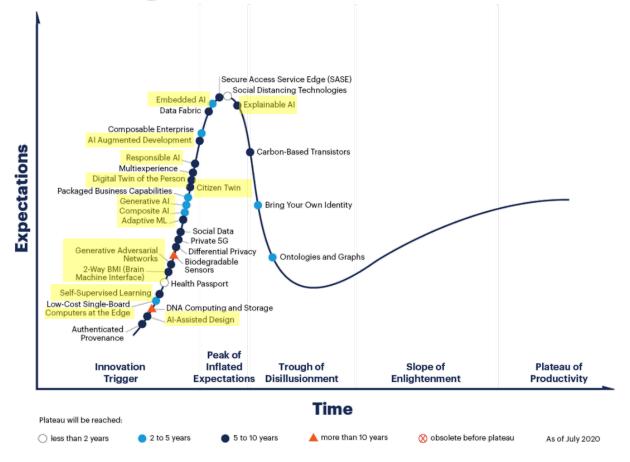
Fraud Prevention (Shopping, Bank, etc.)

Recommender Systems (Shopping, Job Matching etc.)

Internet Search

Social Networking Sites

Hype Cycle for Emerging Technologies, 2020

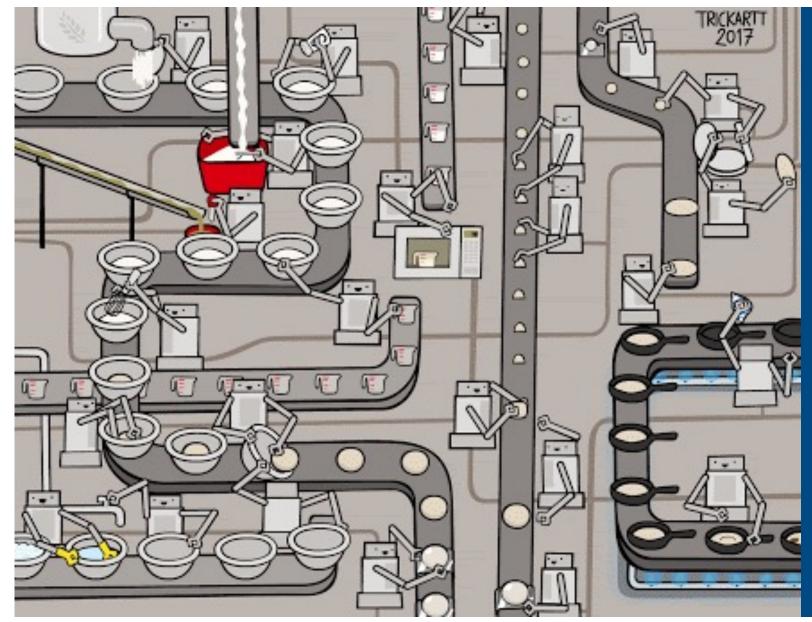


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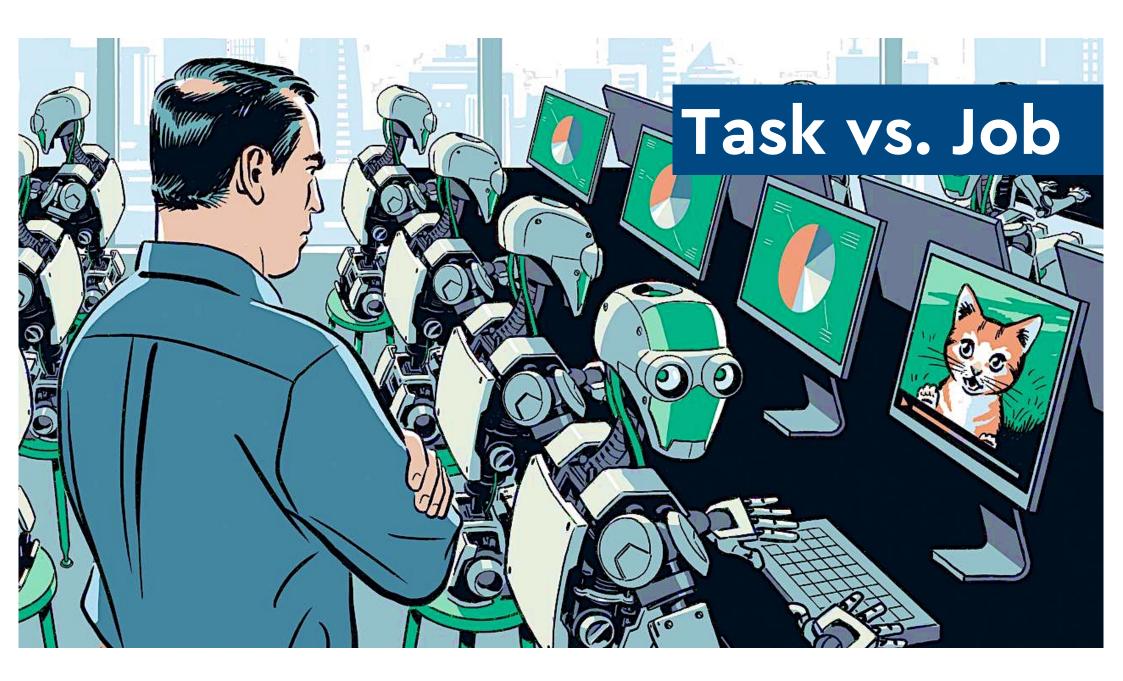
Source: Gartner

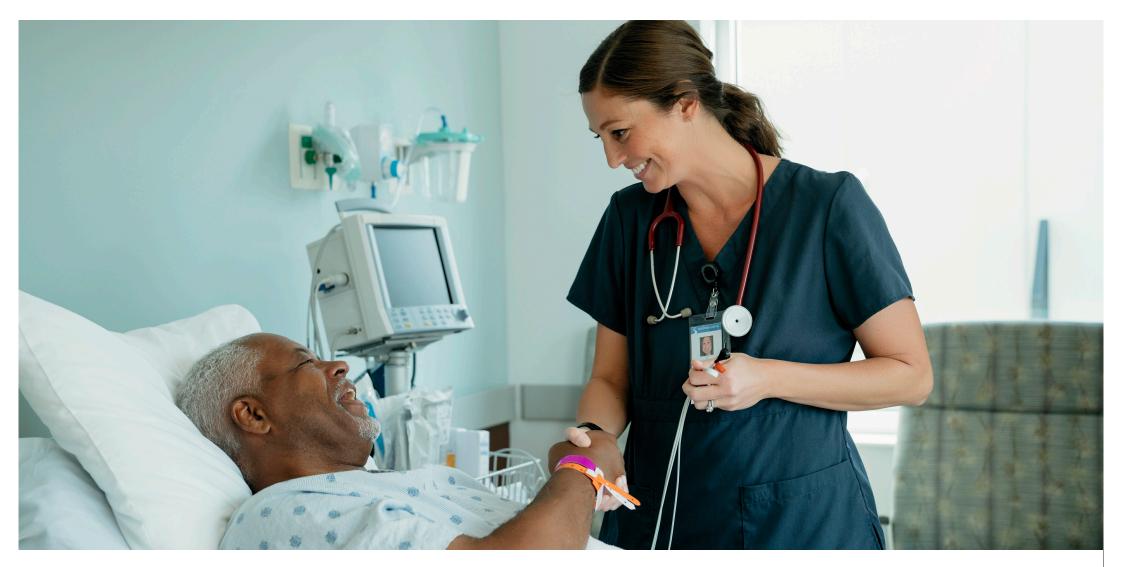
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What are the implications for the workforce?





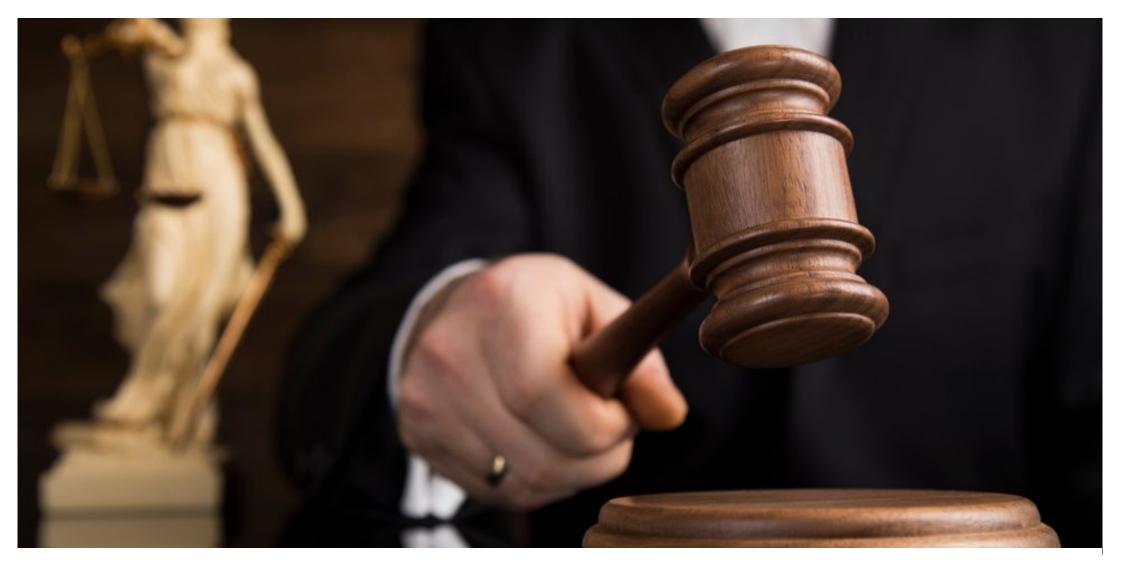
1. Some jobs will not be affected



2. Some jobs will become obsolete



3. New jobs will be created



4. Most jobs will be augmented with AI

Top 20 job roles in increasing and decreasing demand across industries

- 1. Data Analysts and Scientists
- 2. Al and Machine Learning Specialists
- 3. Big Data Specialists
- 4. Digital Marketing and Strategy Specialists
- 5. Process Automation Specialists
- 6. Business Development Professionals
- 7. Digital Transformation Specialists
- 8. Information Security Analysts
- 9. Software and Applications Developers
- 10. Internet of Things Specialists
- 11. Project Managers
- 12. Business Services and Administration Managers
- 13. Database and Network Professionals
- 14. Robotics Engineers
- 15. Strategic Advisors
- 16. Management and Organization Analysts
- 17. FinTech Engineers
- 18. Mechanics and Machinery Repairers
- 19. Organizational Development Specialists
- 20. Risk Management Specialists

*Source Future of Jobs Survey 2020, World Economic Forum

- 1. Data Entry Clerks
- 2. Administrative and Executive Secretaries
- 3. Accounting, Bookkeeping and Payroll Clerks
- 4. Accountants and Auditors
- 5. Assembly and Factory Workers
- 6. Business Services and Administration Managers
- 7. Client Information and Customer Service Workers
- 8. General and Operations Managers
- 9. Mechanics and Machinery Repairers
- 10. Material-Recording and Stock-Keeping Clerks
- 11. Financial Analysts
- 12. Postal Service Clerks
- 13. Sales Rep., Wholesale and Manuf., Tech. and Sci.Products
- 14. Relationship Managers
- 15. Bank Tellers and Related Clerks
- 16. Door-To-Door Sales. News and Street Vendors
- 17. Electronics and Telecoms Installers and Repairers
- 18. Human Resources Specialists
- 19. Training and Development Specialists
- 20.Construction Laborers

Top Skills 2025

- 1. Analytical thinking and innovation
- 2. Active learning and learning strategies
- 3. Complex problem-solving
- 4. Critical thinking and analysis
- 5. Creativity, Originality and initiative
- 6. Leadership and social influence
- 7. Technology use, monitoring and control
- 8. Technology design and programming
- 9. Resilience, stress tolerance and flexibility
- 10. Reasoning, problem-solving and ideation



*Source Future of Jobs Survey 2020, World Economic Forum

"The future of work has already arrived for a large majority of the online white-collar workforce. 84% of employers are set to rapidly digitalize working processes, including a significant expansion of remote work with the potential to move 44% of their workforce to operate remotely." - World Economic Forum, The Future of Jobs Report 2020





